



3301 Carmen Avenue
Rancho Viejo, Texas 78575
Phone (956) 350-4093 Fax (956) 350-4156
www.ranchoviejotexas.com

NOTICE

Dear Residents of Rancho Viejo and All Members of the Public,

Providing a safe environment for our residents and employees is our most important task. In order to do that, along with following the discretion of federal, state, and local officials urging citizens to take precautionary measures to stop the spread of the COVID-19 (Coronavirus) pandemic affecting our country, the Town of Rancho Viejo has made the following decisions.

Town Hall will be **CLOSED** until further notice. We will be maintaining social distancing and further requirements to ensure the health and safety of our residents and staff. Instead of coming into Town Hall during this time we encourage you to call our office at 956-350-4093 and/or email us at townhall@ranchoviejotexas.com.

Municipal Court: We will not have court in the Town Hall until further notice. However, you must keep your court-appointed date by sending a letter to the Judge by email to townhall@ranchoviejotexas.com or by mail 3301 Carmen Ave. Rancho Viejo, Texas 78575 (Please include your plea, citation #, and copy of your ID).

Building Permits: Please send all applications and back up information via email to townhall@ranchoviejotexas.com. Your applications will be reviewed by the committee and you will be informed via telephone and email of the status of your applications and will receive an appointment for payment.

The town park will be closed until further notice.

All other services such as garbage, water, police, and EMS services will continue uninterrupted.

We apologize for any inconvenience. Please let us know if you have any further questions or concerns. Thank you for your consideration.